**IBMhq Test Case Execution Report**

**Test Case Name:Send Response - 1  
Requirement Name: CX  
Execution Start Time:2020-08-02 18-59-54**

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| **TOTAL STEPS** | **STEPS PASSED** | **STEPS FAILED** | **OVERALL STATUS** | **DEFECT LIST** |
| 11 | 10 | 1 | Fail | 1 |

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| Step No:1 |
| Step Description: Enter sysagent in USERNAME |
| Expected Result: sysagent should be entered in USERNAME |
| Actual Result: The Element: USERNAME is set with text: sysagent |
| Status: Pass |
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| Step No:2 |
| Step Description: Enter \*\*\* in PASSWORD |
| Expected Result: \*\*\* should be entered in PASSWORD |
| Actual Result: The Element: PASSWORD is set with text: Agent1234 |
| Status: Pass |
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| Step No:3 |
| Step Description: Click Login Button |
| Expected Result: Click Login Button |
| Actual Result: The Element: LoginButton is clicked |
| Status: Pass |
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| Step No:4 |
| Step Description: Click on Navigation Menu |
| Expected Result: Click on Navigation Menu |
| Actual Result: The Element: ClickIncidentsMenu is clicked |
| Status: Pass |
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| Step No:5 |
| Step Description: Click on Incidents |
| Expected Result: Click on Incidents |
| Actual Result: The Element: IncidentsMain is clicked |
| Status: Pass |
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| Step No:6 |
| Step Description: Wait |
| Expected Result: Wait |
| Actual Result: Expected condition failed: waiting for presence of element located by: By.xpath: //\*[@id="oj-collapsible-13-content"]/div[5]/div/button[1]/div (tried for 30 second(s) with 500 milliseconds interval) |
| Status: Fail |
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